

Aviation Crisis Management

Organized by the Civil Aviation Authority of Singapore (CAAS) and the Latin American Civil Aviation Commission (LACAC) and hosted by DGAC Chile.

This intermediate course identifies the key elements of responses to various forms of aviation crises and illustrates the similarities in the responding mechanisms used during crises such as aircraft crash, airport fire, UAV intrusion, mass flights disruptions and a pandemic outbreak. The course will cover legislations involved and best practices in the industry to provide participants with the competencies to apply applicable concepts and best practices to their home airport environment. This course is designed in accordance with ICAO Standards and Recommended Practices and is facilitated by a team of former and practising emergency response professionals.

WHAT YOU WILL LEARN

Upon completion of this course, you will be able to:

- Differentiate the types of aviation crises and identify the key elements of responses
- Align the crisis response of individual agencies with the responses of the affected Authorities and best practices in the industry.
- Adapt and apply the concepts and best practices to your own airport's framework

KEY INSTRUCTOR

Sherman Koh serves as the Deputy Director of Emergency Preparedness at the Civil Aviation Authority of Singapore (CAAS).

In this role, he oversees initiatives to enhance the organization's readiness for emergencies, ensuring the safety and resilience of Singapore's aviation sector. Sherman holds an educational background from Cambridge Judge Business School.

Sherman's diverse background in emergency preparedness, finance, and coaching reflects a multifaceted approach to leadership and crisis management.

LEARNING ACTIVITIES

- Case studies and sharing of experiences
- Interactive Group Discussions
- Role plays in simulation crisis exercises

TYPE OF PARTICIPANTS

Exclusively for women. All middle management officials from any department are eligible to apply.

ACTIVIDADES DE APRENDIZAJE

- Estudios de caso e intercambio de experiencias
- Debates grupales interactivos
- Juegos de rol en simulacros de crisis

DATE AND VENUE

26-30 May 2025

Escuela Técnica Aeronáutica (ETA) Ubicada en San Pablo #8411, comuna de Pudahuel, Santiago, Chile
https://maps.app.goo.gl/YYu4Vb5NHe3igkUn?g_st=iw

LANGUAGE

English with simultaneous interpretation.

COST

Course is free of charge.

Participants are responsible for their own accommodation and travel arrangements.

REGISTRO

<https://forms.office.com/r/TpXSKeQYGX>

Deadline: April 25, 2025

CONTACTO

For any inquiries you may contact Paola Bullon at
pbullon@clac-lacac.org