

# CAAS – LACAC Airport Management in COVID Recovery

This course provides you with the knowledge and skills to examine the strategies adopted and challenges faced to develop a concerted response to COVID recovery in the aviation ecosystem. This course is organised by the Latin American Civil Aviation Commission (LACAC) and the Civil Aviation Authority of Singapore (CAAS) and hosted by Aeronáutica Civil de Colombia.

## WHAT YOU WILL LEARN

Upon completion of this course, you will be able to:

- Analyse COVID's impact on the aviation ecosystem and analyse international recovery strategies
- Understand the global cooperation on aviation restart/recovery, challenges, and opportunities
- Evaluate the challenges in airport management, and crisis management and planning to evolve/adapt to the new operating environment

## WHAT IS COVERED

- Regulatory and airport operators' framework, vis-à-vis Public-Private Partnership (PPP) models
- Evaluate Facilitation's impact on airlines and ground operations' *modus operandi*
- Managing international borders and health control
- Airport's challenges on terminal planning, rightsizing of handling capacity and changes in FAL matters

## WHO SHOULD ATTEND

This course is beneficial to professionals with at least 5-10 years' experience who are involved in airport COVID recovery efforts and/or crisis management and planning.

## LEARNING ACTIVITIES

- Interactive lectures
- Group discussions & presentations
- Dialogue
- Quizzes

## LANGUAGE

English, with Spanish simultaneous interpretation

Participants are required to have a good command of the English language to benefit fully from the course

## COURSE FEE

Not applicable

Participants are required to arrange their own accommodation and transportation. Please refer to the **INFORMACIÓN GENERAL** for more information.

## INSTRUCTORS

Mr Bala Palani is a Principal Instructor in the Singapore Aviation Academy (SAA), and was Head (Service Regulation Monitoring & Facilitation) in CAAS. He held various management roles in international business development, air cargo operations, passenger services, VIP complex operations, training, low-cost carriers' ground operations, and procurement of ground handling contracts. Mr Palani is an ICAO TRAINAIR PLUS certified, DG Cat 6. He has lectured several courses in Singapore, El Salvador, Oman, Honduras, etc.

Mr Jeyaraj is the Head of the Business Continuity Planning unit for Changi Airport Group (CAG). In that capacity, he works with relevant units within CAG to develop business continuity planning and contingency plans to respond to various crisis and incidents that affect airport operations. His past experiences include managing real-time crisis such as the QZ8501 air crash, Terminal 2 evacuation, Republic of Korea T-50 aircraft accident during Singapore Airshow 2018. Jeyaraj is also one part of the crisis team that is managing the ongoing COVID crisis at Changi Airport.

## DATES, DURATION & MODE OF DELIVERY

15 – 19 August 2022

0900-1600hrs

In-person

## VENUE

Hotel Movich Buró 26,  
Avda Eldorado # 102-20. Room: Guayacán  
Bogota, Colombia

## APPLICATION

- English: [Apply online here](#)
- Spanish: [Apply online here](#)

For enquiries, please email:

- LACAC secretariat at [clacsec@clac-lacac.org](mailto:clacsec@clac-lacac.org)
- SAA at [Priscilla.Wong@caas.gov.sg](mailto:Priscilla.Wong@caas.gov.sg)

For on-site training coordination, please email:

- Martha Cardenas [martha.cardenas@aerocivil.gov.co](mailto:martha.cardenas@aerocivil.gov.co)

Date / Time	Day 1 - Monday 15 Aug	Day 2 - Tuesday 16 Aug	Day 3 - Wednesday 17 Aug	Day 4 - Thursday 18 Aug	Day 5 - Friday 19 Aug
0900-1015	Course Opening, Welcome and Introduction	Topic 4 - Public-Private Partnership Airport Model	Topic 6 - Changi's Response to COVID	Topic 8 - Resource Management in Recovery Phase and Operational Challenges	Dialogue - Managing international borders and health control
1015-1045	<i>Tea Break</i>				
1045-1200	Topic 1 - The Aviation Ecosystem	Topic 4 - Public-Private Partnership Airport Model	Topic 6 - Changi's Response to COVID	Topic 8 - Resource Management in Recovery Phase and Operational Challenges	Dialogue - Managing international borders and health control
1200-1330	<i>Lunch Break</i>				
1330-1430	Topic 2 - The Changi Experience	Topic 5 - Changi Airport Crisis Management Framework	Topic 7 - Case Study of Changi Airport's COVID Cluster	Learning Journey to El Dorado International Airport	Quizzes and Kahoot
1430-1500	<i>Tea Break</i>				
1500-1600	Topic 3 - ICAO Annex 9, Facilitation, CART	Topic 5 - Changi Airport Crisis Management Framework	Topic 7 - Case Study of Changi Airport's COVID Cluster	Learning Journey to El Dorado International Airport	Course Evaluation & Course Closing

**Singapore Aviation Academy, 1 Aviation Drive, Singapore 499867**

TEL (65) 6543 0433 | FAX (65) 6542 9890 | EMAIL [saa@caas.gov.sg](mailto:saa@caas.gov.sg) | WEBSITE <https://caas.gov.sg/saa>